

Dear members,

We are very excited that our skating season is near! Thank you so much for registering with us, we know we can make this a great year for all! We hope this email brings some clarification to what the expectations will be when entering the arena and what our sessions will look like on and off the ice.

Entering & Exiting

To avoid groups overlapping and to stay within the facility's 50 person capacity we ask that after your child's skating session is complete you leave the building as quickly as possible. We would like for the building to be cleared in 5 minutes. This will allow the group following to have 10 minutes to complete their health screening and to get their skates on.

Health Screening & Spectator Seating

When you first enter the building you will register. Each night you will be required to do a health screening questionnaire for both skater and parent/guardian that is entering the facility as well as to hand sanitize. From there you will proceed to the rink which you will see a sign stating spectators are to go upstairs. There are designated spaces for standing and sitting along the side of the rink as well as the Blue Line Room now being available for an alternate warm space! There are to be no moving of chairs as they are being spaced accordingly. On the first night of skating you **must** have a copy of the Skate Ontario COVID-19 Waiver. If you are unable to print your own copy (this was emailed out to you) then there will be extra at the registration table. CANSkaters will receive a name tag their first night. Typically we would collect them after each session however this year we ask that you hold on to them and bring your child's name tag each night! Don't forget your mask! Skaters will be able to take theirs off before heading on to the ice.

Designated space for putting on skates

Again we ask our CANSkaters to please come with their skates on. We recommend hard guards but please note that our floors from lobby to the rink are safe for blades. If CANSkaters and parents for the Parent & Tot group do require putting skates on inside there will be limited seating on benches and chairs in front of the dressing room doors and on the ramp. Putting skates on in the lobby is prohibited as there are number restrictions in this space. STARSkaters will be assigned a dressing rooms, please be sure to use the correct room. If you need assistance getting on your skates by a parent then you will be able to use the benches or chairs outside of the dressing rooms. Bags are allowed in the building, however you are asked to keep them in your personal space in the room.

CANSkaters

A coach or Program Assistant will greet the skaters through the rink doors where they will help line the skaters up at the "on ice" doors. This is when parents/guardians can make their way up to the spectator section. If you are needing to put on your child's skates then you can do that before going up to the viewing area. We need to keep the space by the dressing rooms and rink surface doors to a minimal and we thank you for your cooperation! To avoid clusters when we get off the ice we will have skaters exit the ice by their group colour. For CANSkate A The Parent & Tot group will exit the "on ice" door and the Red group will exit the "off ice" door closest to the stairs for spectators. For CANSkate B we will exit starting with purple, followed by blue, green, yellow and then orange. We ask that parents do not crowd at the bottom of stairs and to only come down as you see your child exiting the ice.

STARSkate OFF ICE

The arena staff has asked that at this time we hold off from running OFF ICE in the building as they (and we) adjust to all the protocols. As long as weather permits, we will run off ice outside. Please meet the coach in the parking lot and then you will be able to use the park space.

STARSkate On ICE

Skaters are asked to put their masks, water bottles, etc. (things that you would typically bring out to the ice surface) along the boards of the "Visitor" bench. If you need to tighten your skates you will also use this space. The "Home" bench will be used for coaches and there will be tape to mark out individual space for each of us.

Washrooms

The washrooms upstairs through the doors to the left are assigned to Spectators (parents/guardians) and washrooms in the lobby are for skaters.

Communication

All communication, including newsletters, calendars, fundraisers, special events, etc. will be emailed out to members as well as being posted on our website and Facebook page. Hard copies will not be given out this year!